

DEPARTMENT OF BEHAVIORAL HEALTH

850 East Foothill Boulevard • Rialto, CA 92376 • (909) 873-4478



COUNTY OF SAN BERNARDINO

ALLAN RAWLAND, MSW, ACSW
Director

DeANNA AVEY-MOTIKEIT
Assistant Director

November 4, 2005

Mr. John Lessley, Chief
County Operations Section
California Department of Mental Health
1600 Ninth Street, Room 100
Sacramento, CA 95814

Dear Mr. Lessley,

Pursuant to Title 9, Section 1810.375(a) of the California Code of Regulations, attached is the revised Annual Beneficiary Grievance Report for the fiscal year July 1, 2004 through June 30, 2005. The revised report adheres to the guidelines of the new template format found in the October 19, 2005 memo. The report summarizes the total number of grievances by type, level of review and disposition for San Bernardino County. If you need any further information, please contact Terri Franklin, LCSW, Program Manager II of the Quality Management Division at (909) 421-9456. Thank you.

Sincerely,

ALLAN RAWLAND, Director
Department of Behavioral Health

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Attachments